What is happening?

To facilitate an update to our internal systems, most SCU banking services (including digital banking) will be unavailable from Friday, November 13 at 5:00 PM to Monday, November 16 at 9:30 AM MB time.

Why is this happening?

We understand the inconvenience this may cause and appreciate your patience as we complete this update. We're making investments that help us evolve with the growing needs of our members. This update weekend is an important step toward enhancing your banking experience today while creating a foundation for future improvements.

Stay informed

Final service details will continue to be updated as preparations progress. We will continue sharing updates through email and on our website.

scu.mb.ca/updates

Quick view

	Thursday Nov 12	Friday Nov 13	Saturday Nov 14	Sunday Nov 15	Monday Nov 16
Branches and MCC	Regular hours	Regular hours (see note)	Limited services	Closed	Regular hours
Digital banking	Available	Unavailable after 5 PM	Unavailable	Unavailable	Available
Telephone banking	Available	Unavailable after 5 PM	Unavailable	Unavailable	Available
SCU Collabria® credit cards	Available	Available	Available	Available	Available
Debit card (ATM and in-store purchases)	Available	Limited availability after 5 PM	Limited availability	Limited availability	Available
Interac e-Transfer®	Unavailable	Unavailable	Unavailable	Unavailable	Available after 9:30 AM
Most banking transactions	Available	Unavailable after 5 PM	Unavailable	Unavailable	Available

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Interac e-Transfer® is a registered trademark and the Interac logo is a trademark of Interac Corp. Used under licence.

Additional details

Keep your online banking safe and secure: We will not ask you to provide personal information through unsecured email or text message, and we won't ask for your password or online banking username. If you receive a request of this nature, contact us immediately.

Debit card transactions: Debit card limits may be lower than usual after 5:00 PM on Nov 13. Be prepared with alternate payment methods.

Branch and MCC hours: We will be open during regular hours on Nov 13 and 14. After 5:00 PM on Nov 13, support will be limited to general inquiries, appointment booking, and lending appointments.

Interac e-Transfer®:
Send money: SCU-initiated Interac e-Transfer payments will be unavailable after 11:59 PM on Nov 11. Unaccepted transfers will be cancelled and funds returned to the sender.

Receive money from other financial institutions: Incoming Interac e-Transfer payments can be accepted until 10PM on Nov 12. Autodeposit transfers sent after 10PM on Nov 12 will be deposited once our systems are back online on Nov 16.

Stay up-to-date with the latest information